

## **Keypads**

In the rare instance where a user or guest does not have a smartphone, we do offer a keypad option. A keypad is installed at the gate. When the resident or guest arrives, they can enter a code generated by Tap2Open into the keypad for entry.

**Guests without Smartphones** – The system can create a PIN which corresponds to an invitation. This can be sent via email or text, or verbally communicated to the guest over the phone.

**Residents without Smartphones** – If a resident doesn't have a smartphone, they can use their computer or tablet to generate PIN codes for themselves and/or guests. In the rare instance where a resident doesn't own a computer, the management company, guard, or system administrator could create a PIN code for them and/or their guest(s).

**Delivery Drivers** - Like any guest, you can send delivery drivers an invitation via text or email. Many apps have the functionality to contact the driver (Like Uber or PostMates). Alternatively, delivery drivers generally have a cell phone with them and a number they've been told to call if there is a problem. The driver can call the resident, and the resident could then use the **resident access** feature to buzz the driver in.

Under a person's Amazon account, there is a section for specific delivery instructions, too, so the driver knows how to leave a package. The user could paste an invitation link in there, or put a PIN code in there (with the keypad option).



## A few more notes:

#### **PIN Code Length**

The length of the code is determined by the manager/association. A longer code is more secure. We also have a patent on creating random codes to make them very difficult to guess.

#### **PIN Codes Correspond to Invitations**

PIN's correspond to invitations. So if you send someone an invitation for the day, it will work for the day, if you send it for a week it will work for a week, etc...For a resident without a phone, they might want to make themselves a year-long invitation so they can memorize the code, but keep invitations to others to a shorter duration. To visit Dan click this link before leaving: <u>https://</u> <u>tap2open.com/v?</u> <u>U9xFSPqaLHqs79tL5PwLN</u> <u>NsuhQoN2qOz</u> or enter <u>20307</u> on the keypad

# **Keypad Options:**





## **Touch Screen Keypad**

Includes FOB/Keycard reader

5" H x 3.14" W x 1.18" D





**Regular Keypad** 

Includes FOB/Keycard reader

4.17" H x 3.14" W x .98" D

## **Ruggedized Keypad**

5-1/8"H x 3-3/8" W x 7/16" D