

Modern Visitor Processing

A complete cloud-based entrance system for communities with guards

Dealing with an old PC based gate system from decades ago? Time to upgrade?

SmartGuard is designed to replace your old, outdated PC-based guard system with a modern, cloud-based system. It assists your security personnel in making quick and informed decisions on both scheduled and unregistered guests at guarded points of entry. This results in a more seamless entry process for visitors. The system works on smartphones, tablets and PC's (anything with a web browser), offering you complete flexibility.

Tap2Open SmartGuard securely *expedites* the entry process for vendors and guests in communities with manned gates. Residents can schedule and send invitations to their guest's from their smartphone or PC.

Tap2Open's Invitations are *Optimized* for Convenience

Tap2Open was designed to be fast and easy to use. Residents invite their own guests via computer, tablet or phone (It only takes seconds). All invitations are time restricted. Guests can only gain access when needed. It is also much more convenient than having to call the guard and provide instructions. Guests receive invitations by email or text. Since residents can do most things themselves, they don't have to rely on others to do things for them.

Get Guests Through the Gates More Quickly

The system can be configured in three different ways to accommodate your community's needs.

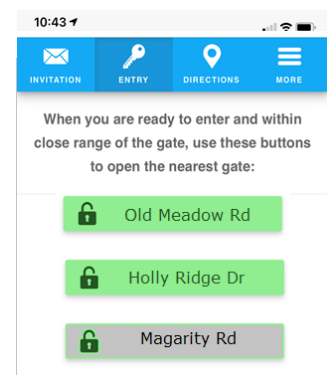
Guests with invitations can let themselves in

Under this scenario, guests with invitations can skip the security line completely, and let themselves in through the resident lane. *This is the fastest method and will eliminate the line at the gate!*

Invitations with Guard Clearance

In this configuration, guests must check in with the guard the 1st time the invitation is used. At this point, the guard can also scan or input the driver's license information. After the first visit, the guest can use the invitation (simply clicking on a link on their phone) to let themselves in through the resident line. *This will allow the neighborhood to capture information on each driver and will also allow repeat guests a much better experience through the gates!*

This does NOT require the guest to present a QR Code or similar to the guard. They literally open the gate with just their phone and skip the line completely!





Guard Check in Required

This is the traditional method of processing visitors. The guest must check in with the guard each time, and the guard may capture driver details. QR codes or PIN codes can be provided to guests for faster check in with the guard.

We offer Traditional Guard Software Functionality

If a guest doesn't have an invite or is required by the community to check in with the guard, guards are able to quickly search through all active invitations by resident name, address, or guest name. After the invite and visitor have been confirmed, guards can grant access to guests at the touch of a button.

In the event of a surprise or unregistered visit, guards can search the community database to contact a resident. Guards can even schedule guest invitations on the behalf the of the residents.

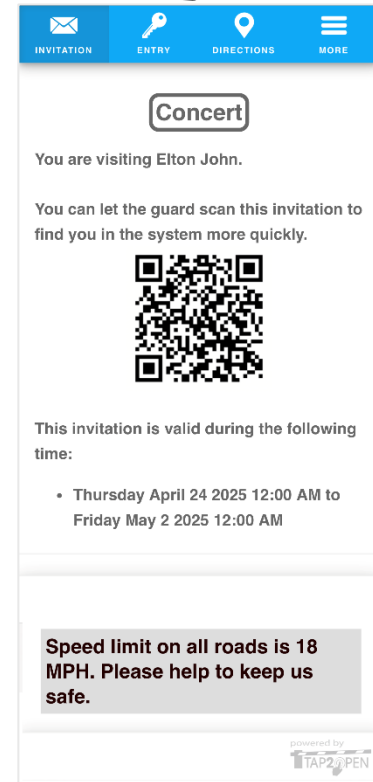
Through smart design, the system also has many more advanced features...

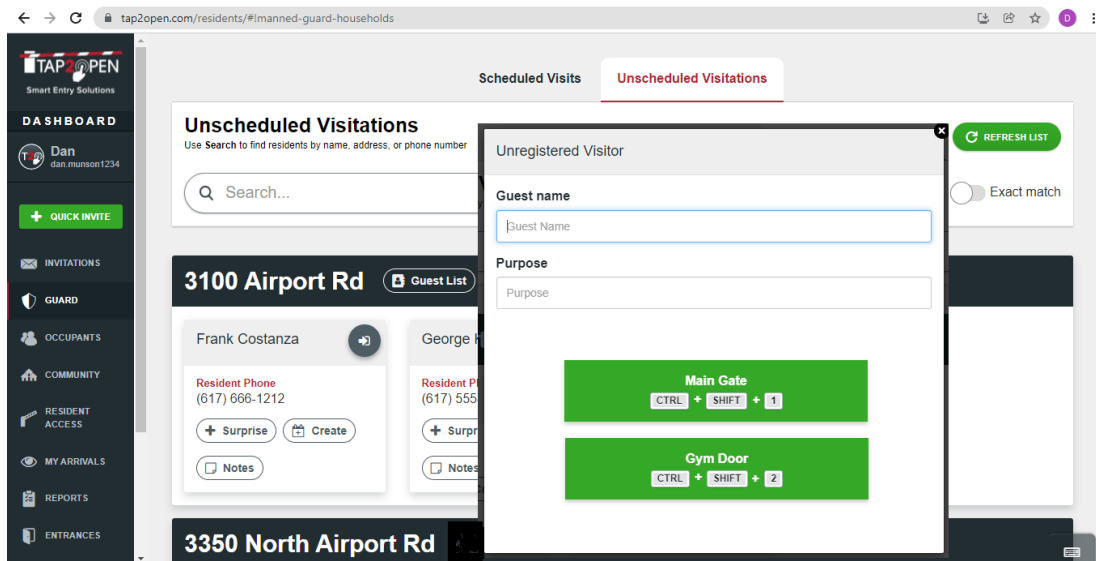
- Invitations and entries can be viewed immediately by guards at all gates
- Works offline, so if the internet connection fails, the guard can see all invitations
- Supports custom data collection (license number, car make and model, etc.)
- Supports phonetic searches (it will find the name even if spelled incorrectly)
- Guards can open any gate
- Works seamlessly with both guarded and non-guarded gates
- Unmanned gates can be closed to visitors at certain times
- A license scanner has been integrated so that driver's license details can be collected on guests without data entry by the guard

SmartGuard works on any device with a web browser, making it ideal for communities with multiple entry points, roving guards and remote access. Because it is cloud-based, no IT support is required, and the system is always up to date.

For communities with multiple entrances, Tap2Open makes entry much more convenient for guests. Because guests let themselves in, gates that were only for residents now can be utilized by guests. Because some guests will use alternate entrances and others can let themselves in, the lines for any unannounced guests will be much shorter, too.

“Waiting in line to be cleared by the guard is a major inconvenience for your guests and a complete waste of time. With Tap2Open, guests with invitations can go directly through the (resident) gate without waiting for the guard!”





Delivery drivers (and guests) are sometimes routed to unmanned gates that they cannot use. Unfamiliar with the area, sometimes the drivers will try to enter through the exit and end up popping their tires! With Tap2Open, the drivers would be able to use back gates as well. They could open the gate themselves when they arrive!

Tap2Open can also be used to replace the guards completely or during periods with low traffic. It is much more cost effective and convenient. For a basic cost comparison, [click here](#).

Centralize Administration to Make Life Easier

Tap2Open can become your complete access control system. In addition to the guard software, we can also control and administer other systems like barcode readers, RFID tags and key card systems. By connecting these other systems to Tap2Open, you can administer all these systems through a single, easy-to-use browser interface. Beyond simplifying operations, all transactions are in a single log, and all access can be turned off in one place. Robust reporting helps to understand what is happening at the gates, and to research any incidents that arise.

ALPR Functionality

Automated License Plate Camera systems can also be integrated. This allows Tap2Open to attach the license plate of each visitor to the invitation. After coming in a few times, the system will recognize the plate and allow the visitor in automatically. License plates can also be searched to find out who the driver is visiting.

Card Systems

Key card systems can be used with Tap2Open. Using your existing hardware and keys, Tap2Open can be used to administer these cards. In addition, residents and guests will be able to use their phones like a remote to open amenity doors and gates!

Smart. Seamless. Secure